



## Frequently Asked Questions for On-Campus Sessions

[orientation@collin.edu](mailto:orientation@collin.edu)

- **Is new student orientation mandatory?**  
*First Time In College Students at Collin College are required to complete orientation prior to registering for classes.*
- **How much does new student orientation cost?**  
*It is FREE! Students sign-up to attend the on-campus sessions through our Eventbrite website.*  
<http://www.eventbrite.com/o/collin-college-new-student-orientation-11380016370>
- **How long is each new student orientation session?**  
*Each on-campus session lasts two hours.*
- **Where will new student orientation sessions be held?**  
*Orientations will be held in the conference centers on four campuses (Frisco Campus, McKinney Campus, Plano Campus, & Wylie Campus) and in Room B106 at the Technical Campus.*
- **What if I am unable to attend one of the on-campus sessions?**  
*We offer an online orientation module in the CougarWeb, student platform, for those who are unable to attend an on-campus session. You can find sign-up information on the New Student Orientation Registration website.* [https://www.collin.edu/gettingstarted/explore/orientation\\_registration.html](https://www.collin.edu/gettingstarted/explore/orientation_registration.html)
- **Can I attend a new student orientation at a different campus than where I am taking classes?**  
*Yes, you can attend orientation on any of the campuses. The information is the same except for the campus tour portion.*
- **What topics will be covered during new student orientation?**  
*We will have presentations such as a Collin College overview, Academic Advising and Registration, CougarWeb tutorial, Dean of Students, and a faculty round-table.*
- **Will I be meeting with an academic advisor and registering for classes during new student orientation?**  
*There will be an academic advisor(s) at each session and an opportunity to register for courses (if eligible for registration) after the session.*
- **Are the Admissions, Financial Aid, or Academic Advising offices open during new student orientation?**  
*All of the offices are available before or after new student orientation (except for weekend events and some evening events). Orientation is not a come-and-go event.*

- **Can I drop off my meningitis vaccination records or transcripts at new student orientation?**  
*You can drop off these documents to the Admissions Office before or after the new student orientation session when their offices are open.*
- **Will I get my student ID at new student orientation?**  
*Student IDs are available to students after registering for courses, and allowing at least 24 hours after enrolling in courses to have their ID card made at the Office of Student Engagement.*
- **Will there be food served at new student orientation?**  
*Food will not be provided during the sessions.*
- **What do I need to bring to new student orientation?**  
*Bring your event ticket for new student orientation and a willingness to learn about all that Collin College has to offer.*
- **Can my parents/guest attend new student orientation?**  
*Parents & Guests over 18 years old may attend a new student orientation, but do not need to register for the event. They will sit separately from the student throughout the event and will be admitted into the orientation, if space allows. Collin College offers a Parent & Family Online Orientation. Click **HERE** to access.*
- **Can children attend new student orientation?**  
*It is against Collin College policy for students, parents, or guests to bring children under the age of 18 to new student orientation or to class. The exception is if the child under 18 is registering for courses at Collin College in the next term.*
- **Will I be able to take the Texas Success Initiatives (TSI) Assessment during new student orientation?**  
*We encourage you to complete the TSI assessment before attending new student orientation. The test may last up to 5 hours.*
- **Will I meet with faculty members during new student orientation?**  
*Faculty will participate in our round-table sessions where they will provide student success tips, as well as answer questions.*
- **Will I meet with campus resources or student organizations during new student orientation?**  
*There will be an opportunity to connect with campus resources and student organizations 30-minutes prior to each orientation session.*
- **Where do I park for new student orientation and what will it cost?**  
*Parking at Collin College is FREE. We encourage attendees to park for new student orientations as close to the conference center as possible (follow the signs). After you register for classes, you can obtain your student ID and FREE parking permit at the Office of Student Engagement.*

*If you have questions that are not addressed through this document, please contact*

*us at [orientation@collin.edu](mailto:orientation@collin.edu) or 972-881-5788.*

